



**FORWARD
TOGETHER**

CESBA Conference 2024
December 4-5
CELEBRATING 25 YEARS

**AVANCER
ENSEMBLE**

Conférence de CESBA 2024
4-5 décembre
CÉLÉBRONS NOS 25 ANS

National LINC & CLIC Curriculum Projects: Updated Teaching and Learning Resources

Presenters:

- **Rafa Khan** - Manager, National LINC Curriculum Projects – Achēv
- **Lynda Charif** - Project Manager, National CLIC Curriculum - CCLB

Agenda

- Projects At a Glance
- National **LINC** Curriculum Projects:
 1. National LINC Online Curriculum (NLOC)
 2. National LINC Curriculum Framework
 3. National LINC Curriculum Guidelines (NLCG)
- National **CLIC** Curriculum Projects:
 1. National CLIC Curriculum Framework / Cadre national du curriculum CLIC
 2. National CLIC Curriculum Guidelines / Lignes directrices nationales du curriculum CLIC
 3. National CLIC Online Curriculum / Didacticiel national du curriculum CLIC
- Collaboration outcomes: Key insights
- Q&A Session

At a Glance: LINC & CLIC National Curriculum Projects

	Achev	CCLB
Project Titles	National LINC Curriculum Projects	National CLIC Curriculum Projects
Project Duration	2020-2025	October 2023 to March 2025
Outcome	Enhance teaching and learning experiences by modernizing resources and developing a comprehensive national curriculum for LINC and CLIC	
National Language Projects Group (NLPG)	Achev, CCLB, New Language Solutions (Avenue.ca), Synergiq (Tutela)	
Funding	IRCC	

Strong collaboration between Achēv and CCLB throughout

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National LINC Curriculum Projects

Rafa Khan (She/Her)
Manager

December 5, 2024

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Modernizing the LINC Landscape



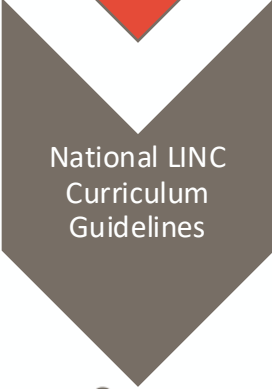
- 2020-2025
- 75 eLearning Units that are PBLA-compliant and CLB-aligned
- Accessible and ready-to-use for various learning modes (in-person/blended/asynchronous)



National LINC
Online Curriculum



- 2022-2023
- Used human-centred design to understand needs of Framework by stakeholders
- Prototype of a digital resource informed by LINC stakeholders (not public facing)



- 2023-2024
- Developed through collaboration with educators, subject-matter experts and stakeholders
- Online website for LINC providers as road map in building custom modern LINC curriculum



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National LINC Online Curriculum (NLOC)



The National LINC Online Curriculum (NLOC) is a ready-made courseware for LINC learners between CLB levels 3-5.

The courseware will be hosted on avenue.ca.

~75 eLearning units will be available by 2025.

Team includes

- Manager
- Lead Writer
- Writers
- Reviewers
- Development & Media Team
- Stakeholder Advisory Group

Milestones - National LINC Online Curriculum

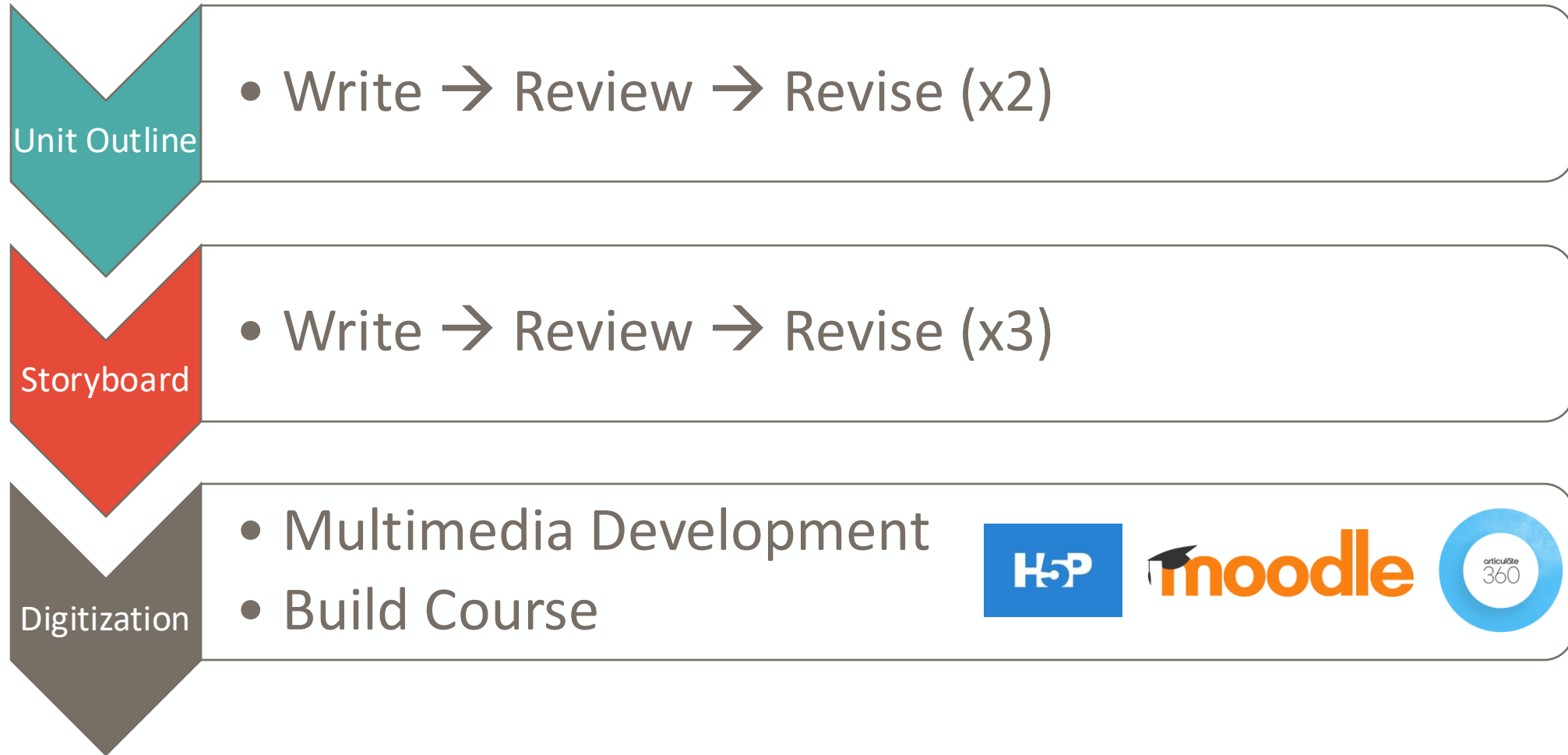
Year 1	Year 2	Year 3	Year 4	Year 5
<ul style="list-style-type: none">• Recruit Team• Establish Committees• Consolidate Project Documents• Research & Development• Writing	<ul style="list-style-type: none">• Write units• Digitize CLB-3 units• User Acceptance Testing• Accessibility Testing	<ul style="list-style-type: none">• Write units• Digitize CLB 3-4 units• User Acceptance Testing	<ul style="list-style-type: none">• Write units• Digitize CLB-4 units• Pilot Testing	<ul style="list-style-type: none">• Digitize CLB-5 units• Launch all units

Key Tools/Methods

- Proofhub
- Microsoft Planner
- Google Drive
- MS Sharepoint
- Titan File / Drop Box
- Adobe Suite | Vyond
- Weekly team meetings
- 1X1s as needed
- Agile Methodologies



How is the NLOC Courseware Developed?



CLB 3 eLearning Units (25)

- Talking about Your Mental Health
- Completing a Timesheet
- Getting Information about a School Event
- Getting Information about Debit Card Safety
- Using a Transit App
- Taking Safety Training at Work
- Posting about a Family Celebration
- Completing an Online Job Application
- Getting Information from a Community Newsletter
- Finding a Program in the Community
- Finding a Product in a Store
- Asking a Neighbour for a Favour
- Asking for Help in a Clothing Store
- Finding Information on a Prescription Label
- Copying Information from a School Calendar
- Getting Feedback at Work
- Talking to a Doctor Online
- Having a Parent-Teacher Conference
- Asking for a Product at the Bank
- Having a Walk-in Interview
- Buying an Item at a Yard Sale
- Changing Your Work Schedule
- Picking up a Food Order
- Following Rules for Recycling
- Finding Information on a Pay Statement

CLB 4 eLearning Units (35)

- Talking about a Neighbourhood Problem
- Identifying Job Scams
- Telling a Friend about a Library Program
- Going to the Emergency Department
- Leaving a Workplace
- Having a Procedure at the Hospital
- Choosing the Right Product
- Getting Tips for Budgeting
- Contributing to a Community Newsletter
- Expressing a Goodwill Message to a Coworker
- Finding Information in an Employee Manual
- Getting a Notice from a Landlord
- Preparing an Emergency Kit
- Posting an Online Ad
- Cancelling Plans with a Friend
- Studying History for the Citizenship Test
- Talking about Your Weekend
- Talking about a Situation at School

- Getting Information from a Course Description
- Talking about Your Skills at a Job Fair
- Finding Information on Common Health Conditions
- Getting the Weather Forecast
- Searching for a Job Online
- Getting Information from a Workplace Notice Finding a Volunteer Position
- Giving Instructions to Complete a Workplace Task
- Having an Informational Interview
- Getting Feedback on Your Progress in School
- Talking to a Registered Dietician
- Thanking a Host for an Event
- Going Camping with Friends
- Getting Information about Summer Pests
- Completing an Application for an Apartment
- Having an Orientation to the Workplace
- Finding Information on a Credit Card Statement

CLB 5 eLearning Units (15)

- Getting Information about Employee Support Benefits
- Giving Instructions for a Workplace Device
- Reporting an Incident to the Police
- Creating an Online Professional Profile
- Networking at an Event
- Assembling a Product from a Store
- Applying for a Tax Benefit
- Giving a Short Presentation at Work
- Learning about Indigenous Culture
- Finding Information on Employee Insurance Benefits
- Creating a Personal Podcast
- Going to an Open House
- Researching an Occupation
- Getting Information about a Language Immersion Program
- Getting Information about Loan Products

National LINC Curriculum Framework



- Project Inception by TCDSB
- Internal web resource with mock-ups for the upcoming National LINC Curriculum Guidelines.
- Created for **only** writers of the National LINC Curriculum Guidelines as a foundation for the Guidelines.
- Worked with Overlap Associates.
- >20 LINC Stakeholders across Canada involved to create framework using human-centred design.
- Deliverables led directly into the National LINC Curriculum Guidelines Project.

Milestones - National LINC Curriculum Framework

Research (12 weeks)

- Stakeholder consults: engagement workshops
- Deliverables:
 - Engagement plan
 - Interview and survey protocol drafts
 - Key insights document

Ideation (4 weeks)

- Share research with stakeholders
- Stakeholder Ideation Lab
- *Tools: Stakeholder Meetings, Miro Board, Survey Monkey*

Low-Fidelity Prototype (6 weeks)

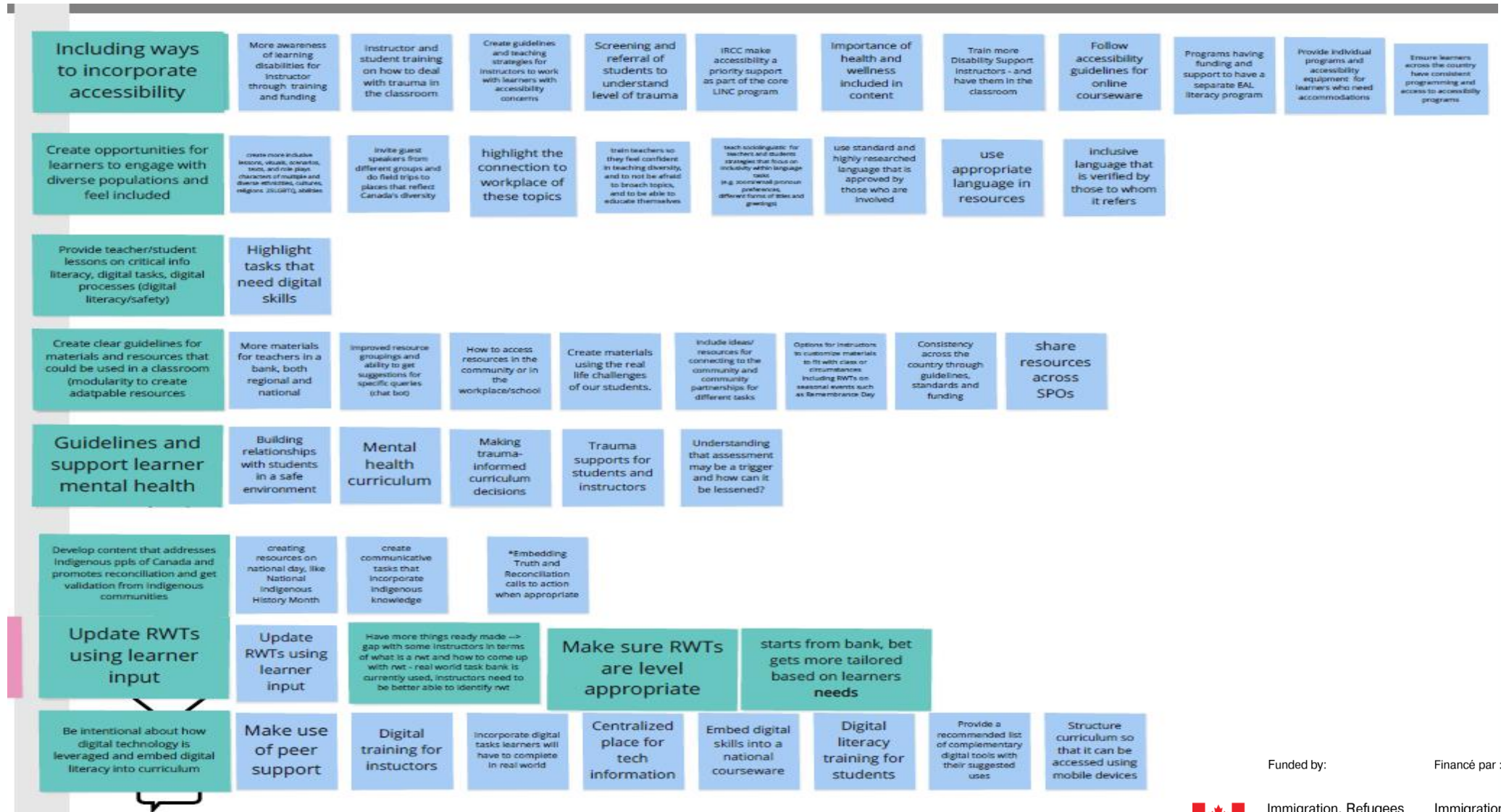
- Stakeholders interacted with low fidelity prototype for feedback
- Deliverable
 - Low-fidelity prototype (Mock Site Document)
- *Tools: Miro Board, Survey Monkey, Stakeholder Surveys*

High Fidelity Prototype (10 weeks)

- Visual designs on web of prototype
- Deliverables:
 - Final documents
 - Implementation plan for Framework
 - Web tool
- *Tools: SquareSpace*



Ideation Lab – Work Sample



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Guidelines

[Paragraph describing the different components of LINC Curriculum Guidelines shown beside]



[Steps to Building LINC Curriculum](#)



[Themes](#)



[Assessments](#)



[Online Learning](#)



[Accessibility Standards](#)



[Developing Content for Literacy Learners](#)



[Modules/Units & Skill Building](#)



[National Standard for Placement Assessments](#)



[Content According to CLB Level](#)

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National LINC Curriculum Guidelines



- Public and accessible website for LINC community
- Comprehensive, modernized standards covering EAL Literacy, Stage I, Stage II
- Working Group included:
 - Manager
 - Coordinator
 - Lead Writers (2)
 - Contributing Writers (5)
 - Web Developers (3)
 - Stakeholder Advisory Group
 - EDII Subject Matter Experts

Milestones - National LINC Curriculum Guidelines

Planning	Writing	Website Design	Website Build
<ul style="list-style-type: none">• ~6-weeks• Iterative Project Plan and Workback schedule• Hiring:<ul style="list-style-type: none">• Coordinator• Lead Writers• Contributing Writers• Web Developer	<ul style="list-style-type: none">• 6 months• Formation of Stakeholder Advisory Group• CCLB Reviewers• EDI SMEs• <i>Tools: Proofhub, Weekly team meetings, 1:1s</i>	<ul style="list-style-type: none">• 6 months• Design and review of 400+ webpages• <i>Tools: Figma, WordPress, weekly team meetings</i>	<ul style="list-style-type: none">• 8 months• Using Wordpress to code and build 400+ pages for website• <i>Tools: WordPress, Azure DevOps, weekly team meetings (Agile Methodology)</i>



National LINC Curriculum Guidelines

Get Started →



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Home > [How to Use the National LINC Curriculum Guidelines](#)

How to Use the National LINC Curriculum Guidelines



Welcome to the National LINC Curriculum Guidelines

Language Instruction for Newcomers to Canada (LINC) are English language classes funded by the Government of Canada's Immigration, Refugees and Citizenship Canada (IRCC) department. They are available for newcomers who are permanent residents or protected persons.

The National LINC Curriculum Guidelines (NLCG) serve as a resource for instructors to plan and implement effective language training that supports learners in developing both knowledge and skill-based competencies in English. It's important to note that the NLCG is not a curriculum; it is designed to support and provide a framework for teaching resources and materials.

The NLCG is organized into three main areas of focus: **Essential Components**, **Real-World Task Guidelines** and **Detailed Sample Tasks**.

For a detailed explanation of how to use this website, please take the time to visit [this document](#).

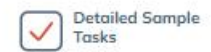
The National LINC Curriculum Guidelines were created based on the needs identified by stakeholders across the LINC community. Please note that the **CLIC Framework and Guidelines** were created separately but is informed by elements of the NLCG to ensure Pan-Canadian consistency between the CLIC and LINC Curriculum. The CLIC Curriculum components have their unique specific features based on consultations and a field survey involving the CLIC community, accounting for Francophone contexts.



Essential Components



Real-World Task Guidelines



Detailed Sample Tasks



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Les projets du Curriculum national CLIC

National CLIC Curriculum Projects

Lynda Charif (She/Her)

Project Manager

December 5, 2024

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Modernizing the CLIC Landscapes

National CLIC Curriculum Framework

- October 2023- May 2024
- Used FMC-EDI-technology-centred design to understand modernizing needs of Framework
- Prototype of a digital resource informed by CLIC stakeholders (accessible online)



National CLIC Curriculum Guidelines

- 2024-2025
- 52 CLIC Guidelines have been developed through collaboration with instructors, adult learners and stakeholders
- Online website for CLIC providers as road map in building custom modern CLIC curriculum



National CLIC Online Curriculum

- 2024-2025
- 12 eUnits that are ELBP-compliant and NCLC-aligned
- Accessible and ready-to-use in various learning formats (hybrid/blended/online)
- Interactive activities in synchronous or asynchronous mode



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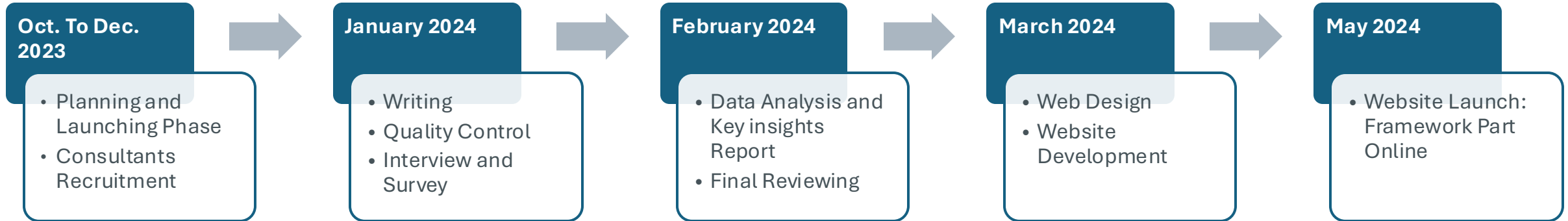
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National CLIC Curriculum Framework



✓ Project Milestone and Timeline:



✓ Core Contributors:

-  ◦ Writing Lead
-  ◦ Writing & Reviewing Team
-  ◦ Quality Control Team
-  ◦ NCLC & ELBP Experts
-  ◦ Web Agency
-  ◦ NLPG
-  ◦ CLIC Stakeholders:
 - Language SPOs
 - CLIC Instructors

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National CLIC Curriculum Framework

✓ How is it being used?

- Sets standards and linguistic principles to support learners' social, cultural, and economic integration in Canada
- Composed of eight components guiding the current Writing Team in developing the *National CLIC Curriculum Guidelines*:

1. The role of grammar in a communicative approach
2. Characteristics of adult learners
3. Francophonie in Canada
4. Adult learners' intercultural and linguistic backgrounds
5. New technologies
6. Thematic framework
7. Skills for success
8. Niveaux de compétence linguistique canadiens NCLC (Canadian Language Benchmarks (CLB))



✓ How to access it?

- Main Website: <https://clic.language.ca/>
- National CLIC Curriculum Framework : <https://clic.language.ca/cadre-national-du-curriculum-clic/>

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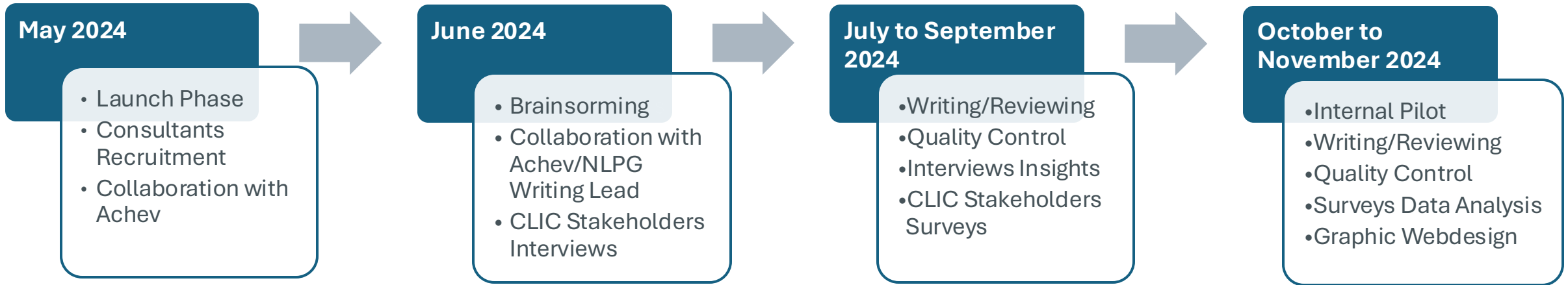
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National CLIC Curriculum Guidelines




✓ Project Milestone and Timeline:




✓ Core Contributors

- 
- Writing Lead
 - Writing & Reviewing Team

- 
- Quality Control Team
 - NCLC & ELBP Expert

- 
- Web Agency

- 
- NLPG

- 
- CLIC Stakeholders:
 - Language SPOs
 - CLIC Instructors
 - CLIC Learners

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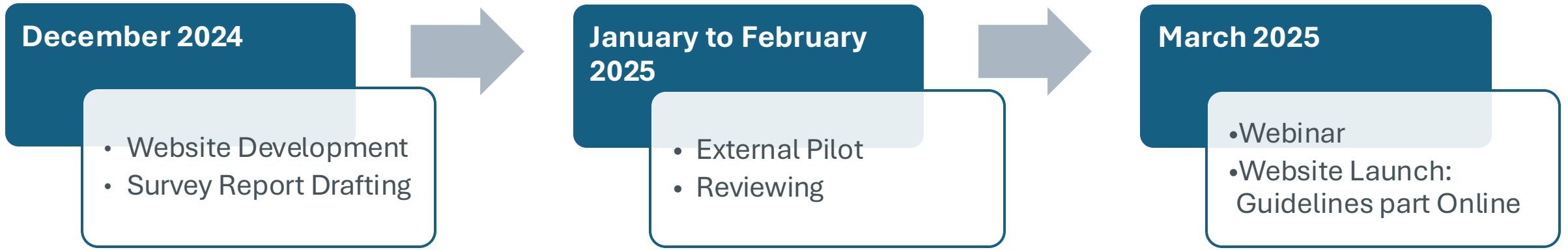
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National CLIC Curriculum Guidelines



✓ Roadmap to completion:



✓ Will contribute:



- Writing Lead
- Writing & Reviewing Team



- Quality Control Team
- NCLC & ELBP Expert



- Web Agency



- NLPG



- CLIC Stakeholders:
 - Language SPOs
 - CLIC Instructors
 - CLIC Learners

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MENU



AMA Citoyenneté mondiale




< Les thèmes

Citoyenneté mondiale

Cliquez sur l'onglet pour télécharger le plan de module et la leçon type

→ Web Page Draft:

NCLC 2
PROTECTION DE L'ENVIRONNEMENT



Plan de Module

Leçon Type

NCLC 4
PROTECTION DE L'ENVIRONNEMENT



Plan de Module

Leçon Type

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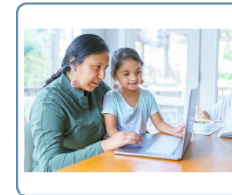


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National CLIC Curriculum Guidelines



✓ Module Plan Template:

Contexte de communication et stratégies d'enseignement :

- Prévisible et non exigeant;
- Communication simple, courte et informelle;
- Sujets pertinents sur le plan personnel;
- Textes simples, courts, rédigés lisiblement;
- Vocabulaire courant, factuel et concret;
- Destinataire connu.e ou clairement déterminé.e.

Stratégies d'enseignement :
appuyer les échanges par des gestes pour clarifier la compréhension; fournir des rétroactions positives à l'apprenant.e pour renforcer ses compétences tout en identifiant les points à améliorer.

Exemples de tâches de type sociolinguistique :

Équité, diversité et inclusion Remplir un formulaire d'inscription en lien avec la scolarité (incluant une case sur la diversité sexuelle et de genre en milieu scolaire).	Compétences pour réussir et transférables Résolution de problèmes : utiliser des modèles de messages déjà reçus comme références pour réviser son message.
Contexte francophone Consulter une carte interactive pour s'informer sur l'éducation en français dans sa région.	Interculturalité Comparer le système scolaire canadien et celui de son pays d'origine.

Analyse des besoins et profil du groupe-classe

Exemples de sous-thèmes :	Exemples de tâches de la vie réelle reliées au sous-thème :
Normes de conduite	Compréhension de l'oral Comprendre des instructions orales simples pour aider son enfant à l'école.
Partage de l'information	Expression orale Poser des questions simples pour obtenir des informations au sujet de l'école du quartier.
Système d'éducation	Compréhension de l'écrit Consulter le calendrier scolaire en ligne de son enfant pour s'informer sur les événements importants.
Principes d'apprentissage des Premiers Peuples	Expression écrite Rédiger un courriel à un membre du personnel de l'école de son enfant pour l'informer d'un problème et s'en excuser.
Évènement scolaire	
Éducation de l'enfant	
Études	
Formation continue	

Enseignement ↔ Évaluation

Contenu langagier relié au sous-thème :

- Vocabulaire lié au quotidien à l'école;
- Structures de l'interrogation (question inversée, question avec est-ce que et question directe);
- Marqueurs de relation les plus courants (mais, ou, et, parce que);
- Structures du conseil les plus courantes et conditionnel de politesse;
- Marqueurs de séquence dans les consignes;
- Verbes courants au futur simple, futur proche, passé composé et à l'imparfait.

Ressources authentiques pour l'évaluation et l'enseignement :

- Sites authentiques d'écoles de sa région pour y consulter des modèles de formulaires, de calendriers de bulletins, etc;
- Guide des écoles élémentaires;
- Sites officiels destinés aux nouvelles. aux arrivant.e.s - Lien pour l'Ontario.

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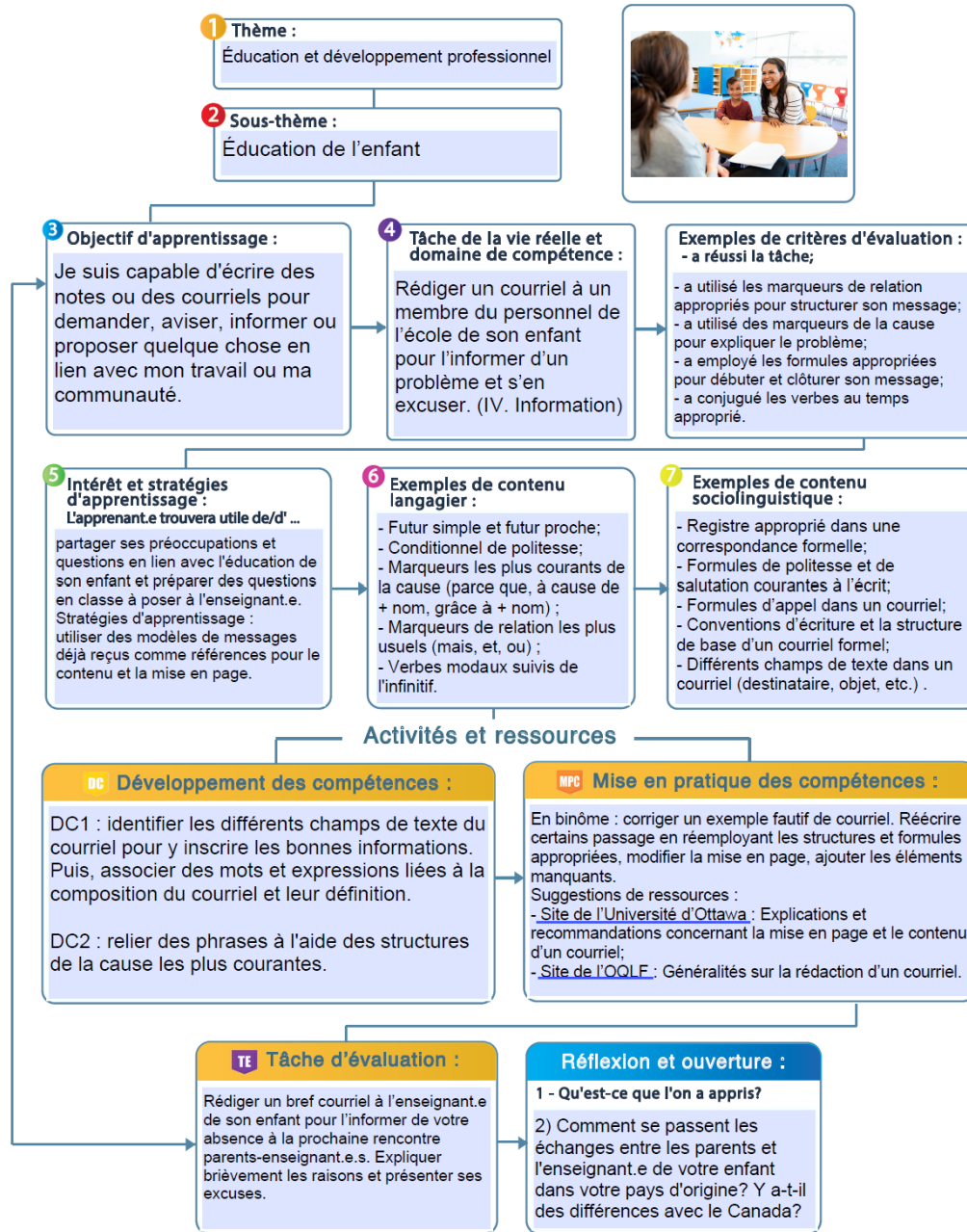


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National CLIC Curriculum Guidelines

✓ Lesson Plan Template:



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National CLIC Online Curriculum (Courseware)



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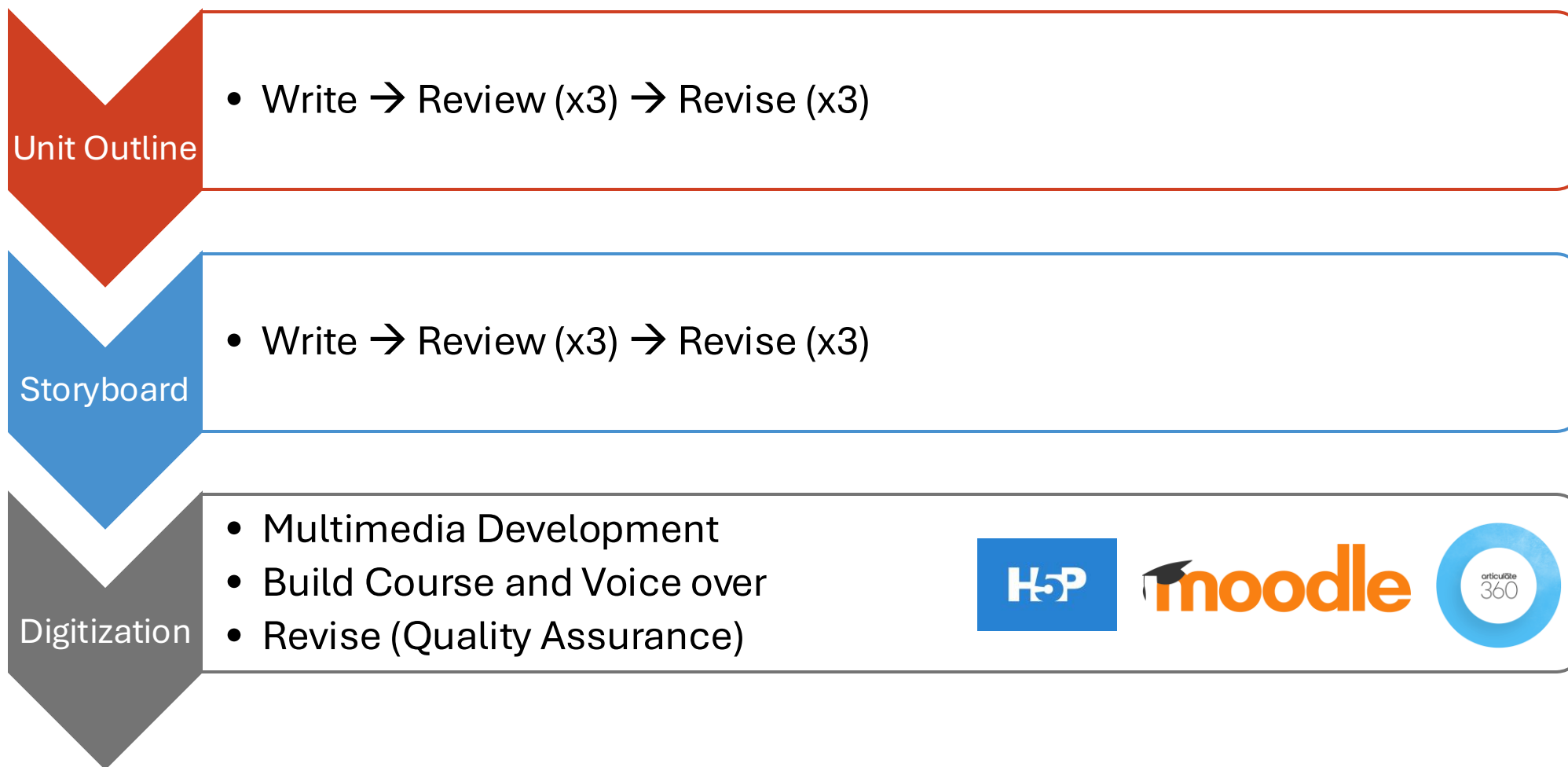


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✓ How is the National CLIC Online Curriculum Courseware Developed ?



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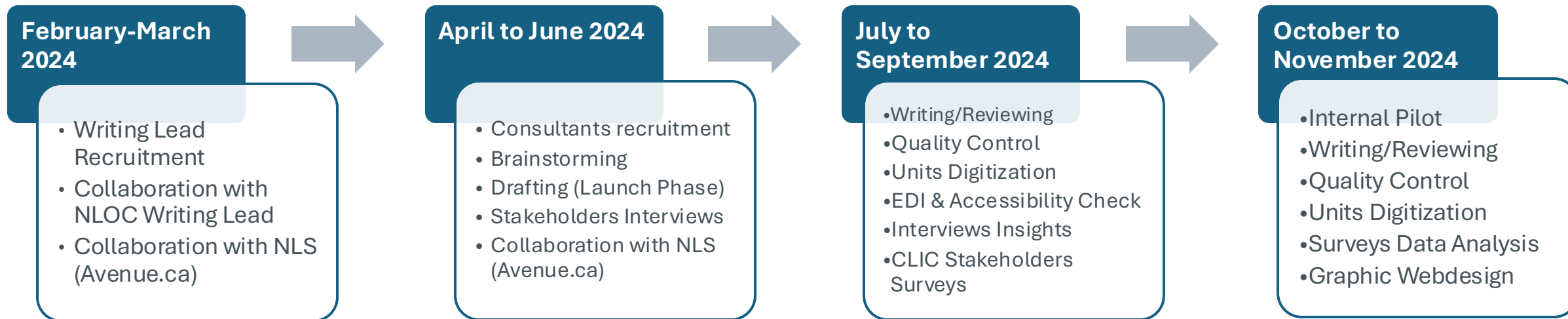
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National CLIC Online Curriculum



✓ Project Milestone and Timeline:



✓ Core Contributors:



- Writing Lead
- Writing & Reviewing Team



- Quality Control Team
- NCLC & ELBP Expert
- EDI & Accessibility Expert



- Moodle Experts
- Graphic Designer
- Web Agency



- NLPG



- CLIC stakeholders:
 - Language SPOs
 - CLIC Instructors
 - CLIC Learners

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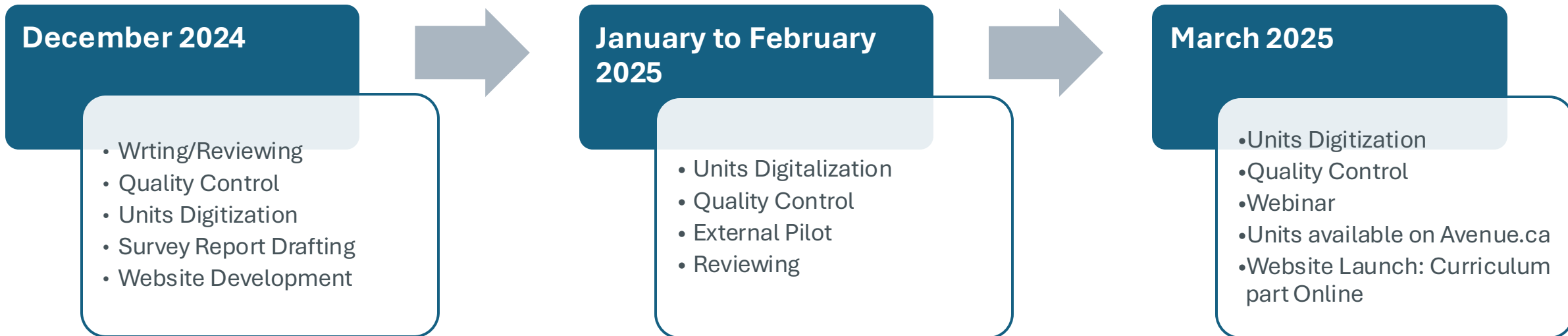
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National CLIC Online Curriculum



✓ Roadmap to completion:



✓ Will Contribute:



- Writing Lead
- Writing & Reviewing Team



- Quality Control Team
- NCLC & ELBP Expert



- Moodle Experts
- Graphic Designer
- Web Agency



- NLPG



- CLIC stakeholders:
 - Language SPOs
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NCLC 3 eLearning Units

Communiquer avec des francophones
Devenir bénévole
Sécurité au travail : prévention et bonnes pratiques
Recevoir des commentaires au travail
Comprendre le système bancaire canadien

Theme

Francophonie
Communauté et loisirs
Emploi et réseautage
Emploi et réseautage
Banque et finances personnelles

NCLC 3-4 eLearning Units

Communiquer avec des collègues francophones
Communiquer avec l'école francophone de son enfant
Partir en camping
Communiquer avec ses voisins
Planifier des activités touristiques au Canada

Theme

Emploi et réseautage
Éducation et développement professionnel
Communauté et loisirs
Communauté et loisirs
Communauté et loisirs

NCLC 4-5 eLearning Units

Communiquer avec les employeurs canadiens
Parler de sa fin de semaine

Theme

Emploi et réseautage
Relations sociales

Funded by:

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D02 – Communiquer avec ses collègues francophones (NCLC 3-4)



EMPLOI ET RÉSEAUTAGE

Communiquer avec des collègues francophones

Objectifs d'apprentissage :

- Discuter de tout et de rien avec des collègues
- Écrire un courriel personnel à un collègue
- Comprendre et poser des questions sur des procédures au travail
- Comprendre des invitations à des événements sociaux entre collègues

Boîte à outils

Introduction et analyse des besoins



Analyse des besoins

Développement des compétences

Vocabulaire



Reconnaître le contexte des questions de ses collègues



Version accessible - Reconnaître le contexte des questions de ses collègues

Compréhension de l'oral



Les sujets de conversations entre collègues



Version accessible - Les sujets de conversations entre collègues



Comprendre des clarifications pour accomplir une tâche

→ eUnit Illustration on Avenue.ca:

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Collaboration outcomes: Key insights

✓ A Productive Collaboration between Achēv and The CCLB

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Collaboration outcomes: Key insights

✓ Challenges in Applying Transadaptation to CLIC Content

Different Learner Profiles and Objectives

Survey of **412 CLIC learners** showed a **professional, educated audience** focused on career enhancement and travel goals



LINC Level 1 would have limited education or literacy needs, focusing on survival language skills

CLIC Level 1 mostly well-educated professionals fluent in English, seeking French skills for career advancement, travel, or supporting children's education

Efforts to Reuse Content

Initially planned to **transadapt** English content, however **significant differences in learner needs** and language nuances required a tailored approach for CLIC program



Language Structure Differences: Key differences in language structure, grammar, and learner needs made direct translation ineffective

Tailored Content for Better Engagement: Custom French content aligns better with CLIC learners' aspirations, providing targeted, meaningful lessons

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Centre for Canadian Language Benchmarks

Centre des niveaux de compétence linguistique canadiens

Tell us what you think!

Visit:

www.cesba.com/2024surveys

or use the QR code to share feedback on this workshop.



Coming up - Workshops block B | À suivre - Atelier bloc B

11:20 AM - 12:25 PM

B1 - PLAR 101 for New Assessors	Mountbatten A
B2 - Making Your Data Work For You: CESBA's Building Data Capacity Toolkit	Mountbatten B
B3 - Equity for the Literacy Learner	Wren
B4 - Navigating Success: The School Work Integrated Program (SWIP)	Windsor
B5 - Digital Upskilling for Mid-Career Workers: Bridging the Tech Talent Gap	Scott
B6 - Adult Correspondance Online Resource Network (ACORN): What's It All About?	Carlyle
B7 - Leveraging Social Media and AI for Reputation Building, Student Attraction, and Community Partnerships	Rossetti

Thank you

Merci



**FORWARD
TOGETHER**

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December 4-5

CELEBRATING 25 YEARS

AVANCER ENSEMBLE

Conférence de CESBA 2024

4-5 décembre

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