

An Innovative Model to Improve Employment Outcomes for Youth with Disabilities

Presenters:



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PTP Impact Report 2020-21 Programs 🗸 Job-Support Workshops Employment Support 🗸 Jobs Careers At PTP CAMERA System 🗸 Store 🚽 🧮 🝳 🔰 🙆 🗗



#### Presented on behalf of PTP

PTP Adult Learning and Employment Programs and George Brown College are located on the traditional territory of the Mississaugas of the Credit First Nation and other Indigenous peoples who have lived here over time. We are grateful to share this land as treaty people who learn, work and live in the community with each other.

### Background

GBC's Centre for Preparatory and Liberal Studies (CPLS) offers the

#### College Vocational (CV) Program,

designed to meet the unique educational and vocational needs

of youth who are neurodivergent,

or live with a mild intellectual disability (MID).

In 2020, the CV program was suspended due to the pandemic.

The result of the partners' work embodies the integrated program and service delivery model they were aiming to achieve, serving employment-bound Youth with Mild Intellectual Disabilities. The GBC-PTP collaboration is now in its 3rd year.

Here's what makes it work...

### **The Partners**

### Collegial relationship history

 PTP's CEO and GBC's Dean of CPLS have a long history working within adult education, engaging in collaborative work in the literacy and essential skills field.

### The Partners continued...

#### CV program expertise:

- faculty with expertise and in interpersonal & intrapersonal dynamics; workplace literacy & numeracy; and digital literacy skills
- program coordinator with child and youth worker expertise, and a 10+ years' history of working within the CV program.

#### **PTP employment services expertise:**

- Employment Services team with experience in employment counselling, job development, job coaching, engaging employers and building relationships
- manager with 10+ years of experience in employment services creating a talent pipeline in local communities.

### **Aligned Vision**

#### PTP:

- supports persons facing systemic and other barriers to achieve learning and employment goals
- tailors services and supports to meet the needs of individuals
- responds to the needs of local businesses and ensuring candidates are well-prepared for the workplace

#### GBC's CPLS:

- helps their student community to reach their academic and professional goals
- offers access programs that open pathways to meet individuals where they are at
- responds to the needs of industry and communities, ensuring excellence in its postsecondary offerings

### **Common Values**

### mutual respect

# equity, diversity, and inclusion excellence in programs & services

### **Project Pillar 1**

#### **Relationship Building:**

- promoting knowledge exchange
- strategic decision-making
- engagement with key stakeholders

... for the future sustainability of integrated program and service delivery, so that all CV graduates find meaningful employment moving forward.





- National initiative active in 30 communities across Canada.
- Free program that has helped thousands of Canadian businesses become more inclusive by hiring people living with disabilities.

The RWA partnership provides PTP with employers committed to hiring persons with an intellectual ability or on the autism spectrum.

### **Evolving Community Partnerships**





Canadian Council on Rehabilitation and Work



#### Federal Employment Strategy Group



#### **Prospective Employer Relationships**





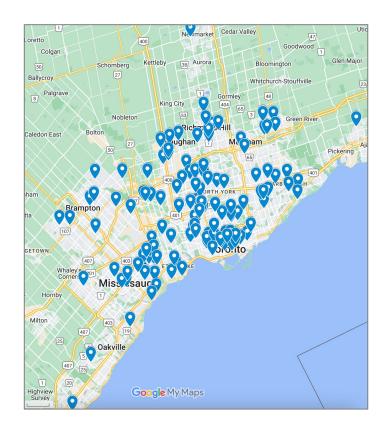


NOFRILLS

Goals:

- Connect students with local employers & employment opportunities in their neighbourhoods
- Help employers understand the value of hiring persons with disabilities

#### **Existing Employer Connections**



ABC Academy 2 different Active Green and Ross Adidas Altech Performance American Eagle Ampuero and Associates Llp Amsterdam Brewery As Seen On TV Benjamin Group Boys and Girls Clubs Dovercourt Club **Boston Pizza** Brands for Canada Brock Public School Bulk Barn **Busy Bees Childcare Centre** 6 different Canadian Tire Casa Del Zotto Daycare Cataldi Fresh Market **Centennial College Progress Campus Child Care Centre** Centres For Early Learning **Cineplex Entertainment Cineplex Varsity** 2 different Cora's Breakfast Design Aluminum **Diamond and Diamond Lawyers** Dog Sense Daycare and Grooming 4 different Dollarama ECOWATER GTA Food Share F3 different Freshco Furniture Bank **Fussion Sushi** Glen Roy Pre School Global Pet Foods

H & M Harold and Grace Baker Centre Hockey Lion Holland-Bloorview: Leading the Way Holy Spirit Catholic Elementary School Huf Gym IC World Foods Imagine Cinemas Kelsey's Kinderland Lee Wiggins Childcare centre Leslieville Junior Public School Lone Star Texas Grill Long & McQuade Long Branch Animal Clinic 2 different Longos Market Lane Early Learning Centre Markville Toyota Michael Power St. Joesph High School Montana's BBO and Bar 2 different Nanak Auto Centre Nextmod No Frills Old Navy O'Neill Long Term Care Centre Pickel Barrel PTR Carpentry

Rain Spa & Salon Rona Rui Gomes Meats & Food Market Runnymede Health Centre S.V.P. Sports Saunders Plumbing and Heating Schwartz Reisman Centre Sheridan Nurseries 37 different Shoppers Drug Mart Shoppers Drug Mart #711 Silver City Cinemas: Cineplex 3 different Sobeys St Marcellus Elementary Catholic School St. John Bosco School St. John's Bakery Staples Starsky's Stitches Sukhjot Singh Kang 4 different Swiss Chalet The Beguiling (Comic Book Store) The Social cupcake Top Town Auto Repair Toronto Kiwanis Boys and Girls Clubs Trade Secrets Valu-Mart Villa Colombo Home for the Aged WAHL Canada Winston and Friendz YMCA gym Yorkview Public School

### **Project Pillar 2**

#### **Program and Service Integration:**

PTP services and supports are fully integrated into the CV program for a seamless and supportive transition between GBC's training to PTP's Employment Services, with employment services available upon graduation.

integration ensures immediate and ongoing services and wrap-around supports are readily available, to promote enhanced employment outcomes for CV youth.

#### **Integrated Employment Services**

- Job-readiness workshops are part of weekly CV programming
- On-going student access to PTP job developers and employment counsellors
- On-going communication between GBC and PTP staff to align and complement program content and activities
- Co-facilitation of workshops and sessions
- Job-search materials
- Employment counselling
- Job development
- Job coaching

### **Project Pillar 3**

### **Capacity Building:**

#### **Enhanced staff model:**

PTP's staff include a dedicated Employer Liaison/Job

Developer, a Project Manager and a Partnership Liaison

#### **Professional Development:**

both PTP and GBC staff participate together in a range of

learning to expand and deepen expertise.

### **Professional Development all staff**

### **Presenter: Fran Odette**

Toronto-based author, educator, and activist for women with disabilities

Centering our Work in Disrupting Ableism Beginning Conversations and Addressing Inclusion in Our Practice

### **Professional Development – customized for all**



#### • Job Path for Educators

 Provides educators with the tools, background and context to deliver JobPath sessions and help students prepare for successful transitions from school to work.

#### Employment Services

 Builds a foundation of understanding of employability of people who have a disability, various options and opportunities

#### Disability Awareness & Confidence Training

 Builds confidence with supporting people who have a disability and onboarding of new employees.

### **Professional Development – Employment Services**



Home / Job Development for People with Intellectual Disabilities



job development for people with intellectual disabilities Employer Liaison/Job Developer:

- strategies and techniques required to change employer perspectives about job seekers with intellectual disabilities.
- how to hone employer engagement skills to job carve and to secure customized jobs.

### **Professional Development – offered to all**

#### THE UNIVERSITY OF BRITISH COLUMBIA Vancouver Campus Faculty of Education Centre for Interdisciplinary Research and Collaboration in Autism Professional Development **Colloquium Videos Graduate Programs** About 🗙 Resources 🗙 Home CIRCA Autism and Neurodiversity in the Workplace

#### Free Self-Paced Online Program

a series of six self-paced, interactive modules filled with useful activities and videos.

designed to assist anyone
interested in inclusive
employment to learn
practical strategies on how
to support all employees to
be successful on the job.

### **Professional Development continues...**

• Training sessions with Centre for ADHD awareness.



• Upcoming training in Universal Design for Learning principles, by Valerie Scovill, GBC Professor and UDL Curriculum Specialist.

Universal Design for Learning: Inspiring Equity and Inclusion in Higher Education

## The College Vocational Program

# Overview



### Intake and Assessment:

1. Application through OCAS (Ontario College Application Service)

2. Potential participants engage in the following to gauge program suitability, :

- group sessions focused on interpersonal dynamics
- individual interviews focused on

o academic and work experience

o employment-related goals, skills and interests

3. a skills assessment.

### **The Program**

#### **Courses delivered by GBC:**

- employability and essential skills training
- digital and inter/intrapersonal skills
- self-exploration, career exploration
   identify interests, strengths, values

#### Services delivered by PTP:

- job-readiness workshops
- employment counselling
- job development and coaching
- a work integrated learning experience
- job search support upon graduation

### **Program Advisory Committee**

The PAC supports and guides the staff to ensure the CV Program is responsive to students'

learning needs and skills needs of employers

Representation from the college sector, four schoolboards, ODEN, PTP and GBC

### **College Vocational Program - Semester 1**

15 weeks per semester, Monday-Friday, 18 hours per week

#### **Employability and Essentials Skills Training**

Self-exploration, Career Planning, Communication, Math, Digital, Intrapersonal & Interpersonal Skills

#### **Employment Services**

Job-readiness Workshops, 1-1 Job Placement Exploration & Support, Interview, Resume Preparation

### College Vocational Program - Semester 2

15 weeks per semester, Monday-Friday, 18 hours per week

First 7 weeks in class

Last 7 weeks Mon-Wed work placement, Thurs-Fri in class

#### Employability and Essentials Skills Training

Self-exploration and Career Planning, Communication, Math, Digital, Intrapersonal and Interpersonal Skills Work Integrated Learning Seminars, Preparatory classes such as financial literacy basics & speaking with confidence

#### **Employment Services**

Job Development and Employment Counselling Support

Work Integrated Learning/Work Placement and Job Coaching

Supportive Job Search post graduation

### **ES Workshops Semester 1**

Week	Workshop Topic	Week	Workshop Topic
WEEK 1:	Orientation	WEEK 9:	Resume Writing
WEEK 2:	Handling Conflict	WEEK 10:	Writing a Cover Letter
WEEK 3:	S.M.A.R.T. Goals and Procrastination	WEEK 11:	Interviewing for Success
WEEK 4:	Job Readiness Strategies	WEEK 12:	Interviewing for Success
WEEK 5:	The Hidden Job Market and Networking	WEEK 13:	Mock Interviews Activity
Week 6:	CMHA Workshop (Online)	Week 14:	Your Rights in the Workplace
Week 6:	Social Media for Job Search	Week 15:	Semester Ends – No Workshop
Week 7:	Worker Health and Safety Awareness in 4 Steps		
Mook 8.	Intercession Week - No Workshop		

Week 8: Intercession Week – No Workshop

### Workshops Semester 2: Re-enforce select concepts learned in semester 1

### Sample of Sector Guest Speakers

Guest Speakers	Job Title and Company/Organization
Carolyn Ferns	Ontario Coalition for Better Child Care Public Policy & Government Relations Coordinator
Michelle Ribout (MR) and Santo Ligotti (SL)	Retail Council of Canada MR: Vice President, Education and Partnerships SL: Vice President, Marketing and Member Services
Jared Wei Yang	Workers Action Centre Community Organizer

### **Key Innovations**

- Embedded employment services within a college certificate program
- Curriculum design
  - Faculty aligned & complementary curriculum
  - Integrated communications and numeracy course
  - In-program homework support
- Personnel to liaise between partner organizations
- Dedicated PTP ES staff to support students
- Seamless transition from CV program upon graduation to PTP,

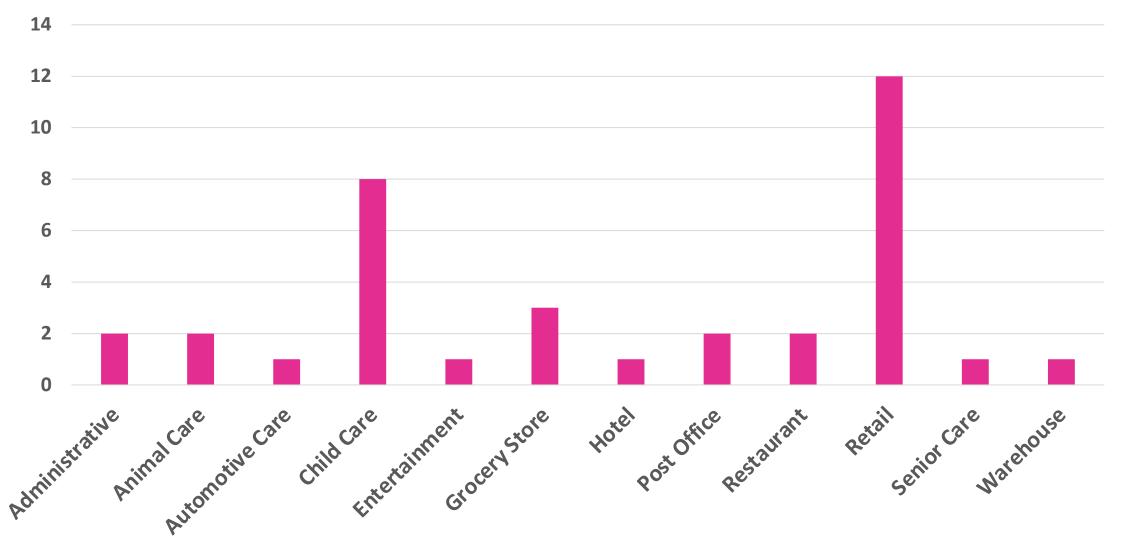
as an ES client or literacy learner



### **Current Outcomes**

#### CV WIL Placements (2023)

**Count of Sector** 



### 2022-2023 CV Graduates who Pursued Employment

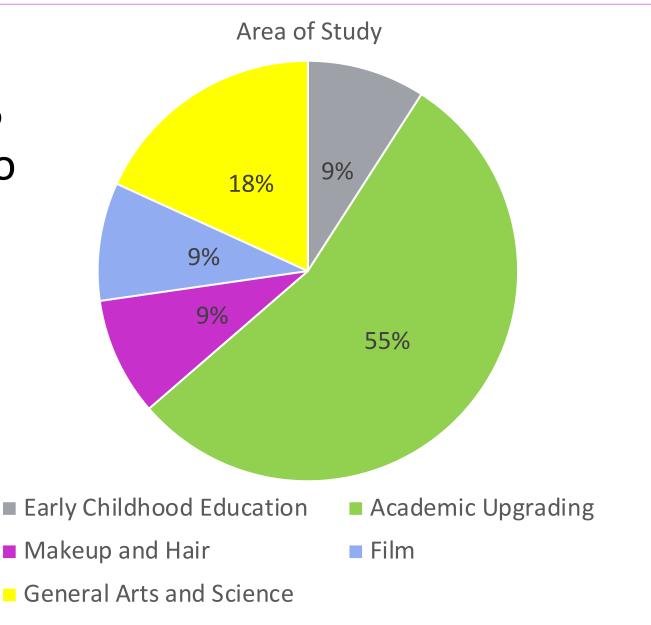
25% 13% 12% 25% 12% Children/Youth Retail Postal Service Cleaning/Maintenance Hospitality Food Sector

**Employment by Sector** 

Currently, 9 out of 35 or 26% of students who had intended to pursue employment were successful

#### 2022-2023 CV Graduates 'who Pursued School

Currently, 11 out of 35 or 31% of students who intended to pursue further training were successful



### 2023-2024 Cohort In Progress

Students are currently completing 4 courses

- Communications and Math
- Digital Skills
- Personal and Professional Dynamics
- Transitions to Work
- Homework Space

Employment Services workshops and supports:

- Employer/Industry guest speakers
- Resumes, cover letters, interview skills
- 1-1 conferencing identifying areas of interest for WIL placement
- Targeted work placement search

## **Continuous Improvement for 2023-2024**

### **Communications Tools**

#### Employer-facing Brochure

#### Student Recruitment Flyer

## Are you an Ontario youth with a mild intellectual disability?

#### **GET READY TO GET HIRED**

A college vocational program that prepares you for the world of work. Learn essential skills needed for today's workplace and explore your interests and values.



#### Benefits:

Learn at George Brown College Develop and strengthen the knowledge, skills and abilities needed for the future workforce, such as math, reading, writing and communication. OSAP funding eigibile!

Receive expert support with Co-op & Job Search Build job search skills right away with help from PTP's employment services experts, and gain valuable work experience and connections to employers upon graduation.

 Graduate with an Ontario College Certificate Receive a certificate that shows employers you are ready for the world of work.

Register for an information session at college.vocational@georgebrown.ca

Eligible to: Ontario youths between the ages of 18 and 30 with an identified mild intellectual disability and Ontario Secondary School Certificate or equivalent, or

> Last year, 3 out of every 4 students

seeking work or wither education

Ontario 🕅

September, 2023-April, 2024

Program runs:

Mature Student Status





#### Add Value, Improve Productivity and Enhance Workplace Diversity Hire George Brown Graduates with Mild Intellectual Disabilities (MID)

Did you know: Close to one quarter of Canada's population identify as persons with disabilities, making

up a significant untapped labour pool



#### Proven Success hiring persons with MID:



90% of employees with disabilities perform equally or better than their non-disabled coworkers

75% of small business owners who have hired people with disabilities say their employees meet or exceed expectations

Retention rates are 72% higher among people who live with a disability compared to their non-disabled counterparts

Sources: www.accessibleemployers.co

90%

75%

72%

Grads have been hired in entry level jobs across all sectors\*

#### Benefits to you:

Reduce Costs Improve long-term retention and reduce turnover costs by hiring graduates with recent workplace experience

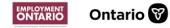
Increase Profitability Increase productivity with dependable employees who are well-prepared with relevant essential skills, including workplace reading, writing, math and working in teams



Be a Leader Build a more inclusive, equitable and diverse workplace in your community

#### To learn more, visit ptp.ca

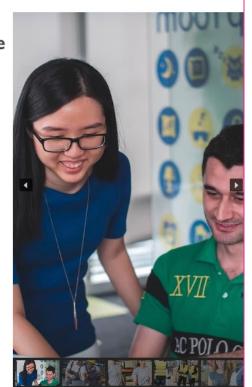






### Online Employer Engagement via PTP's Website





### **Awareness-Raising**

 Presentations at the CESBA (Continuing Education School Board Administrators) and ODEN conferences





# New additions

- Second PTP Employer Liaison / Job Developer
  - to assist with job placements and post-graduation job search
- Research Report
  - describes all aspects of the program and ways to improve outcomes

## **Broadening Audience** Ministry Announcement of PTP-GBC project

### **Ontario Launches Free Job Training for People with Disabilities**

May 29, 2023 – Announcement of the SDF was released and PTP was mentioned as a recipient.

June 29, 2023 – Minister Cho and Etobicoke / Lakeshore MPP Christine Hogarth visited PTP West to announce the funding in person and to speak to students and staff.

Link to video here: <u>https://www.youtube.com/watch?v=xy3XbM-G0oY</u>.



### Photos from the Ministers' Visit June 29<sup>th</sup> 2023

# College Vocational Video..

This video was produced by PTP, with last year's students & PTP Job Developer.



The GBC College Vocational program meets the employment preparation needs of students who are neurodiverse or who live with a mild intellectual disability.

# PTP and GBC are working together in new and innovative ways to advance the career aspirations of Youth with Disabilities.

Thank you for joining us today!

# Evaluation Surveys | Sondages d'évaluation

Provide your feedback with the QR codes or visit cesba.com/2023surveys

Donnez vos commentaires avec les codes QR ou visitez cesba.com/2023surveys

## Coming up next | À suivre

9:30 a.m. – 9:50 a.m.	Break   Pause
9:50 a.m. – 11:00 a.m.	Workshops Block A   Atelier bloc A
11:00 a.m. – 11:20 a.m.	Coffee break   Pause-café
11:20 a.m. – 12:30 p.m.	Workshops Block B   Atelier bloc B
12:30 p.m. – 1:30 p.m.	Lunch break   Pause déjeuner
1:30 p.m. – 2:40 p.m.	Workshops Block C   Atelier bloc C
2:40 p.m. – 3:00 p.m.	Coffee break   Pause-café
2:40 p.m. – 3:00 p.m.	Final plenary   Plénière finale
3:00 p.m.	Adjourn   Ajourner

### Workshops Block B | Atelier bloc B

B1 - Central PLAR Programming for Secondary Students: One School Board's Model	Mountbatten A
B2 - Continuing Education Funding: Tips of the Trade	Mountbatten B
B3 - Building Partnerships for Strong Programs and Supported Communities	Seymour
B4 - Resolved Trauma vs. Unresolved Trauma: A Story of One Indigenous Family	Gerrard
B5 - Pathways to Employment: The Gold Standard for Inclusion	Stevenson
<b>B6</b> - Heading Out From High School	Baker
B7 - Selecting Teaching Resources with an Equity Lens	Windsor



For more information please contact:

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