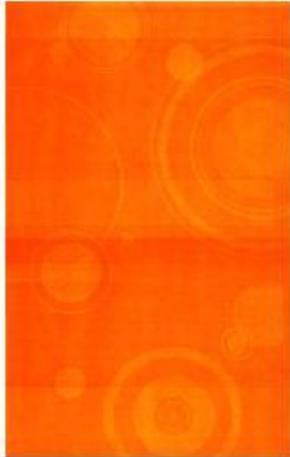


REPORT – Executive Summary  
(December 2017) 

**SPEA** (Stratégie provinciale pour l'éducation des adultes)\*

Provincial Adult Education Strategy

Ontario Ministry of Education



# STRATEGY OBJECTIVES

## The Strategy aims to:

- Strengthen the **continuum of French-language** continuing education
- Contribute to the **vitality of communities** through the development of a qualified Francophone workforce
- Adopt a **collaborative provincial and regional approach** to create a sense of shared responsibility
- Meet the **changing conditions of an increasingly competitive** labour market

# METHODOLOGICAL APPROACH

## A coordination structure:

- Creation of a **provincial round table on adult education** (12 French-language school boards, CAVLFO and EDU).
- Delegation of a working group, under the supervision of Jean-Pierre Dufour (CEPEO), to coordinate the mandate for developing and implementing the Strategy (SPÉAF).
- Raymond Chabot Grant Thornton has been contracted to support the working group in carrying out an environmental scan and developing the Strategy (SPÉAF).

# METHODOLOGICAL APPROACH

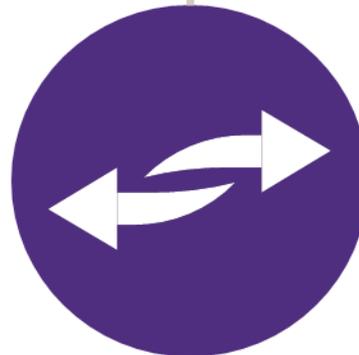
## Environmental scan

- Trend analysis
- Overview of the current offering
- Client profile
- Demographic profile
- Labour market needs



## Issues and opportunities

- Consultations with stakeholders
- Target consultation
- Regional tour
- Strengths, weaknesses, opportunities and threats



## Planning

- Strategic plan
- Three year action plan
- Management structure
- Financial estimate



# LITERATURE REVIEW

The following factors are barriers that limit adult participation:

- The **economic and family situations** in which adults can be
- The **lack of economically interesting** job prospects offered by certain programs
- The **lengthy duration** of the programs offered
- The **lack of accessibility** due to content being poorly adapted for adult education and a lack of modern learning and training tools tailored to their needs
- The **profiles** of adult learners and their **needs** are **more complex** and require special attention

# LITERATURE REVIEW

## According to the literature reviewed, best practices include:

- Creating **bridging programs** to facilitate professional transition
- Favouring **programs that offer credit for** or provide credible recognition of prior learning
- Providing **newcomers** with access to shorter and better-adapted programs
- Integrating **new technologies** into learning tools and techniques
- **Working collaboratively** to offer learners a true continuum of services

# LITERATURE REVIEW

## The numerous advantages of skills-based learning include:

1. Customized learning for students, which creates a more tailored experience and speeds up their educational path
2. Easier alignment of programs with the skills that employers need from their employees
3. Upgrading facilitated by skills-based models versus traditional programs

# LITERATURE REVIEW

## Six levers that will impact changes to the labour market



Extreme longevity



Intelligent systems



Superstructures



New media



Connectivity



IT

# OVERVIEW OF THE CURRENT OFFERING

## Three ministries are responsible for adult education

### Éducation

Ontario Secondary School  
Diploma (OSSD)

Online continuing education  
courses

Recognition of prior learning

High School Equivalency  
Certificate (GED)

### Enseignement supérieur et Formation professionnelle

Advanced Education and  
Skills Development

Literacy and Basic Skills (LBS  
or F@D)

College upgrading (OBS,  
ACE or ACE Distance)

### Affaires civiques et Immigration

Language training (FSL,  
job-specific language  
training or ELT)

Support for the  
recognition of prior  
learning

# OVERVIEW OF THE CURRENT OFFERING

The adult education system is complex and has several entry points

**Educational  
organizations**

**12 school boards  
2 colleges  
23 literacy  
organizations**

**Distance  
Education  
organizations**

**CAVLFO  
Contact Nord  
F@D / ACE Distance  
ILC**

**Associations/  
groups**

**COFA / PEFA  
CODELF  
CEFEO**

**Other  
organizations**

**CFORP  
RDÉE**

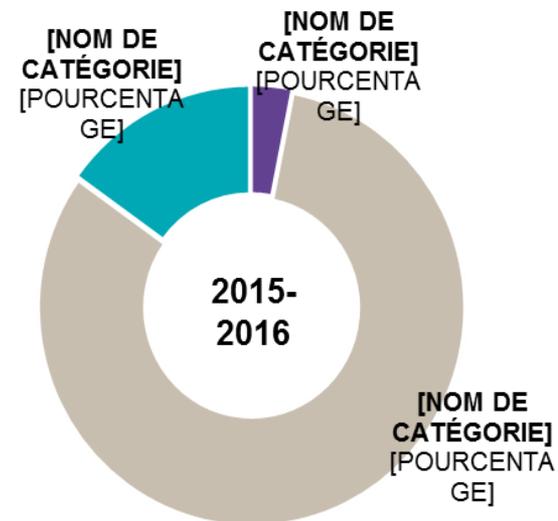
# CLIENT PROFILE

A greater number of learners in the East, but stronger growth in the North.

e

Number of adults enrolled in Francophone school boards, by region

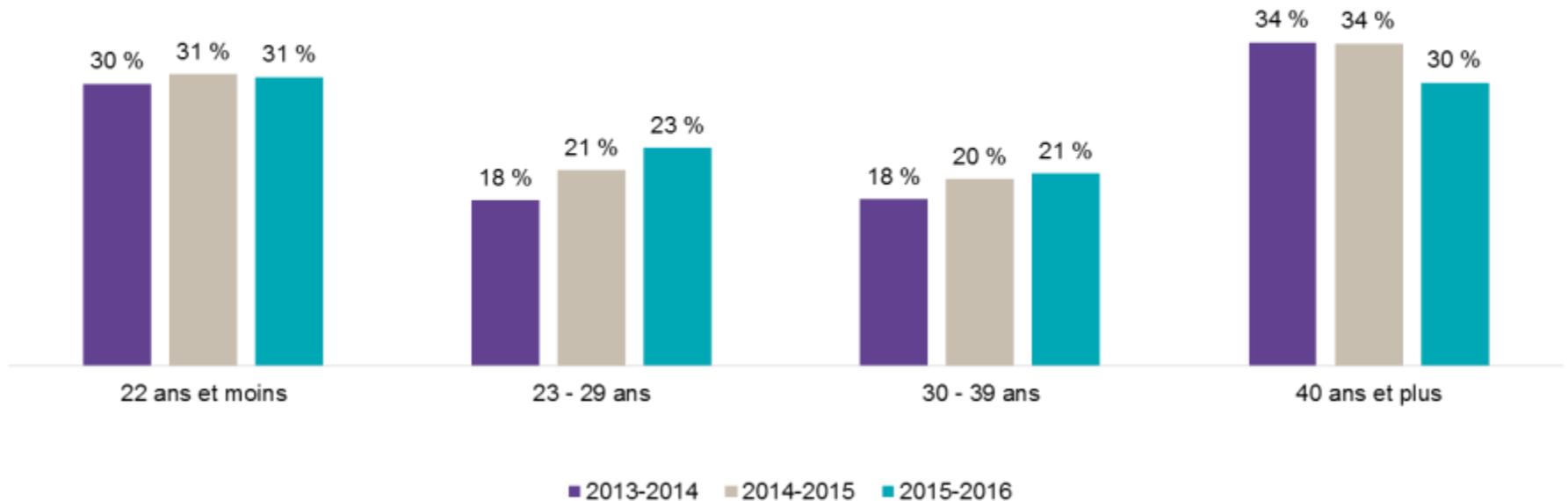
	2013-2014	2014-2015	2015-2016
<b>Centre-Sud-Ouest</b>	65	58	70
<b>Est</b>	1 814	1 882	1 837
<b>Nord</b>	265	338	339
<b>Total</b>	<b>2 144</b>	<b>2 278</b>	<b>2 246</b>



# CLIENT PROFILE

## The learner population is getting younger.

Number of adults enrolled in Francophone school boards, by age group



## Many Francophone adults opt for English-language programs

Number of adults enrolled in school boards, by first spoken language (self-declaration)

	2013–2014	2014–2015	2015–2016
<b>French-language boards</b>	<b>2,144</b>	<b>2,278</b>	<b>2,246</b>
English	101	114	93
French	1,634	1,818	1,904
Other languages	409	346	249
<b>English-language boards</b>	<b>65,606</b>	<b>67,674</b>	<b>71,089</b>
English	49,822	50,962	54,552
French	489	576	624
Other languages	15,295	16,136	15,913
<b>Total</b>	<b>67,750</b>	<b>69,952</b>	<b>73,335</b>

# CONSULTATIONS WITH STAKEHOLDERS

## Two steps consultation with stakeholders



Targeted  
consultations



Regional  
tour

Ottawa  
Timmins  
Toronto  
Sudbury

# TARGETED CONSULTATIONS

## Organizations consulted

**CÉC du Centre-Est**

**CÉP de l'Est de l'Ontario**

**CSCD des Grandes-Rivières**

**CSC Providence**

**CSDC de l'Est ontarien**

**CSDC des Aurores boréales**

**CSDC Franco-Nord**

**CS du Nouvel Ontario**

**CS MonAvenir**

**CSP du Grand Nord de l'Ontario**

**CS Viamonde**

**Assemblée de la francophonie de l'Ontario**

**Cité collégiale**

**Coalition ontarienne de formation des adultes (COFA)**

**Collège Boréal**

**Consortium d'apprentissage virtuel de langue française de l'Ontario (CAVLFO)**

**Ministère de l'éducation (MÉDU)**

**Moi, j'apprends**

# REGIONAL TOUR

## Organizations consulted

ABC Communautaire

CSP du Nord-Est

Développement  
communautaire du Grand  
Sudbury

ACFO du Grand Sudbury

CSC MonAvenir

École Le Carrefour

Alpha-Toronto

CSC Viamonde

Éducation permanente  
CECCE

CAVLFO

CSCD des Grandes-Rivières  
(CSDCDGR)

Franco-Nord

Centre Moi j'apprends

Centre d'éducation  
alternative du CSDCDGR

Le Centre de formation du  
Nipissing

CFAF – Timmins

Centre d'éducation des  
adultes du CSDCDGR

Le Collège du Savoir

COFA

La Clef

Nouvel-Ontario

Collège Boréal

CSDC de l'Est ontarien

Université Laurentienne

CSC Providence

CSP du Grand Nord de  
l'Ontario

# GENERAL FINDINGS

## The approach received positive support from education stakeholders

- **Consensus** regarding the implementation of a provincial adult education strategy
- A unanimous desire to be **involved** and to **work together** on developing and implementing the strategy
- Differences among organizations **with regard to implementing** programs and services for adults (e.g. offer of services offered, priorities, willingness to collaborate)
- The strategy should focus on **recruiting and retaining new learners** (i.e. growing the potential clientele)

# MAIN ISSUES

## Issues

Gaps with regard to outreach and communication

Access to programs

Understanding of the service offering and roles & responsibilities

Competition among stakeholders

Poorly adapted learning continuum

Characterization and mapping of clients (needs)

Lack of customized resources (financial and human)

A large territory to cover

Competition with the English-language and private system

Integration of newcomers

Understanding of employer needs



## Problématique

Strengthen the positioning of the continuum of French-language adult education and training in Ontario.

# Strengths and weaknesses



## STRENGTHS

- Sound knowledge of adult education learners among stakeholders
- Individualized services and approaches
- Willingness by boards to collaborate
- Provincial, national and international recognition of OSSD
- Existence of structures and partnerships enabling us to better serve clients (COFA, CAVLFO, etc.)



## WEAKNESSES

- Inadequate funding formulas for the adult education sector and to meet the needs of Ontario's Francophone community
- Lack of a critical mass in some regions for certain programs
- Lack of financing for learners with special needs
- Lack of flexibility in pathways among programs and services offered
- Competition among the school boards and post-secondary institutions offering adult education programs
- Lack of communication and collaboration between the Ministry of Immigration, Employment Ontario and the network of local host organizations for immigrants

# OPPORTUNITIES AND THREATS

## THREATS

- The complex and changing needs of adults
- The allure of the English-language system and private colleges
- Problems referring potential learners on the part of employment and host organizations across the province
- Loss of immigrant clients to the English-language system

## OPPORTUNITIES

- Update curriculum and programming to enhance their alignment, and improve the use of technology
- Establish funding mechanisms based on needs and constraints
- Supplement programs and services that are only offered by English-language institutions in certain regions
- Develop new procedures, services and partnerships in order to reach clients that are difficult to reach
- Strengthen ties between literacy organizations, the school boards and Francophone post-secondary schools
- Involve the private sector in adult education (e.g. needs, financing)
- Develop strategies and mechanisms for recruiting and serving Francophone immigrant clients

# CONDITIONS FOR SUCCESS

## Conditions for successful implementation

- **Review funding and performance indicators** to adapt them to the realities of each territory and Ontario's Francophone community
- **Roll out the strategy at the provincial, regional and local levels** while identifying key initiatives and involving education stakeholders
- **Adapt adult education** to the new realities of the changing labour market.

# PROPOSED MISSION

**Strengthen the partnership between stakeholders in education and training with a view to offering a range of high-quality, accessible and equitable services that meet the current and future needs of Francophone adults in Ontario, in order to boost their autonomy and employability.**

# STRATEGIC DIRECTIONS

- **Identify** and **attract** clients in order to **recruit** a greater number of adults in all regions of the province
- **Refer learners** based on **their needs and goals**
- **Clarify the service offering** to ensure that the roles and responsibilities of each player and the administrative structures and programs available are more easily accessible for clients and stakeholders
- **Develop the service offering for adults** in accordance with the **capacity** of participants, state-of-the-art **technology**, and the **specific characteristics** of each region

# INITIATIVES

**Four initiatives\* will need to be considered in order to achieve these strategic directions, with one key lever**

**Establishment of the management structure**

**Review of the education and training continuum at the regional and provincial levels**

**Review of programs and services**

**Transformation of the educational and training system**

**Deploy intervention strategies and tactics at the provincial and regional levels**

# INTERVENTION STRATEGIES

## Establishment of the management structure

1. Establish a management model for the implementation of the Strategy (SPÉAF)
2. Develop the strategic plan for the management structure
3. Define the necessary resources (financial, human, material and technological) and their roles and responsibilities
4. Assess the financing necessary for the management structure to operate

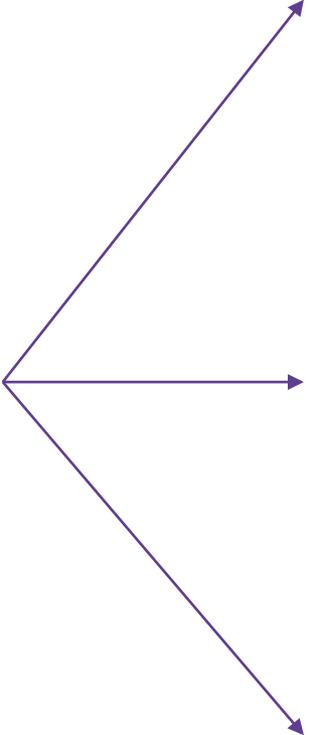
# INTERVENTION STRATEGIES

## Review of the education and training continuum at the provincial and regional levels

5. Identify and review learner pathways to clarify the continuum of education and training
6. Update (evolve) the roles and responsibilities of stakeholders along the continuum based on learner pathways
7. Establish service protocols to regulate (frame) the roles and responsibilities for each stakeholder along the continuum
8. Establish and test the implementation of a referral mechanism for Francophone learners
9. Create intake and support mechanisms for recruiting and retaining Francophone immigrant clients

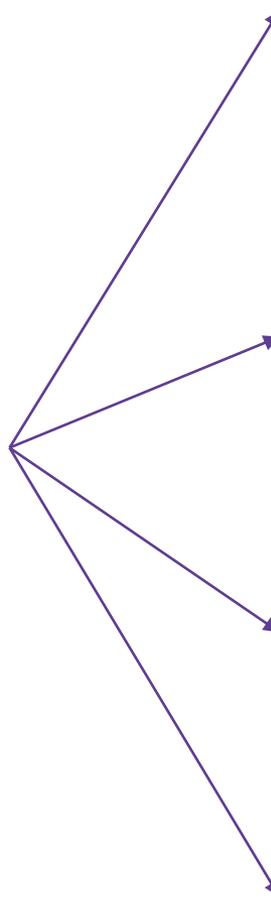
# INTERVENTION STRATEGIES

## Review of programs and services

- 
10. Review the content of programs in accordance with the new realities of Francophone learners and the labour market, with a view to developing a highly skilled workforce
  11. Develop new programs and tools based on current and future technologies and needs
  12. Review the support services offered to learners based on their needs and identify appropriate funding mechanisms

# INTERVENTION STRATEGIES

**Transformation of  
the education and  
training system  
for a highly  
qualified  
workforce**

- 
- 13. Develop training sessions and implement staff support for the development of knowledge and skills related to andragogy**
  - 14. Develop the French-language learning continuum (literacy/secondary/post-secondary)**
  - 15. Develop the capacity and leadership skills in adult education and managing services for adults**
  - 16. Define and implement measurement indicators and targets for the Strategy (SPÉAF)**

# IMPLEMENTATION SCHEDULE

CHANTIERS	STRATÉGIES	2018				2019				2020			
		T1	T2	T3	T4	T1	T2	T3	T4	T1	T2	T3	T4
Establishment of the management structure	1. Management model	█											
	2. Strategic plan	█											
	3. Resources, roles & responsibilities	█											
	4. Assessment of funding needed	█											
Review of the education and training continuum at the provincial and regional levels	5. Learner pathways	█	█										
	6. Continuum of services	█	█										
	7. Service protocols			█									
	8. Referral mechanism		█	█	█	█	█	█	█				
Review of programs and services	9. Review of programs				█	█	█	█	█				
	10. Development of programs				█	█	█	█	█	█	█	█	
	11. Support services				█	█	█	█	█	█	█	█	
Transformation of the education and training system for a highly skilled workforce	12. Staff profession. development				█	█	█	█	█	█	█	█	
	13. Learning continuum				█	█	█	█	█	█	█	█	
	14. Andragogy				█	█	█	█	█	█	█	█	
	15. Measurement indicators		█										

# CONCLUSION

**To develop a highly skilled workforce and promote the vitality of Francophone communities, we must:**

1. Implement the Strategy (SPÉAF) at the provincial, regional and local levels
2. Have the human and financial resources necessary to ensure equity
3. Encourage the buy-in of all stakeholders to implement an adult education continuum that is centred on learners' needs
4. Roll out educational programs that use leading-edge technology and are aligned with the needs of the labour market

**For further information**

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